

2.5 Henderson-Massey Local Board

Message from the Chair

Thank you for taking the time to submit on this local board agreement for the first financial year of the Henderson-Massey Local Board Plan 2017, and the council's 10-year Budget 2018-2028.

We received 891 submissions on our 2018/2019 priorities. It was great to get positive feedback confirming we are heading in the right direction, and useful to understand your concerns and what we need to improve on.

We're proud to represent such an informed and engaged community, and it's especially pleasing to receive solid support for our key priorities.

We will now take the first steps to engage with the community on an urban design plan for Te Atatu South, in collaboration with the 'Heart of Te Atatu South' community group.

We are fortunate that Auckland Transport is already consulting with people in Henderson about what would make it easier to walk and cycle in the area. That work will form part of a 'connections' plan to improve opportunities for getting around the whole of the Henderson-Massey area without a car.

We will get started on preparing a heritage plan that will identify practical ways to showcase Henderson's rich history, including refreshing the heritage trail.

We hear and share your concerns about transport in a growing city and your enthusiasm for protecting the natural environment in a largely urban area – we are confident we can make a difference locally through our work programme.

We know you support building a pool in the northwest, and we will continue to advocate to make that happen.

Auckland Council funding only goes so far, so we would like to acknowledge the contribution our volunteers and community groups make. We look forward to continuing working with you.

Shane Henderson

Henderson-Massey Local Board Chair

Introduction

Auckland Council's shared governance model means local boards are responsible for decision-making on local issues, activities and services and providing input into regional strategies, policies and plans. The local board agreement sets out the local board's budget, funding for activities, levels of service, performance measures and targets for the financial year 2018/2019 which has been agreed with Auckland Council's governing body.

The Henderson-Massey Local Board Plan 2017 is a three year strategic document that guides local board activity, funding and investment decisions. A key role of the local board plan is to provide a basis for development of the annual local board agreement for each financial year, this is set out below. Each local board also develops annual work programmes alongside adoption of their local board agreement.

Local boards also provide input to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities. A list of key advocacy areas is set out as appendix A.

About this area

Henderson-Massey could not be better located, sitting between the foothills of the Waitākere Ranges in the west and the Waitematā Harbour in the east.

The Oratia and Opanuku streams and their tributaries wind their way from the ranges to the sea through our area, offering opportunities for water activities and beautiful parks.

The area includes the Henderson and Westgate metropolitan centres and the suburbs of Te Atatu Peninsula, Te Atatu South, Glendene, Sunnyvale, Massey, Ranui and West Harbour, and part of Kelston.

Henderson-Massey is ethnically diverse and a key feature of our area is the 16 per cent of people who identify as Māori (compared with 10 per cent for the whole of Auckland).

Our area has an unusual age pyramid that looks like an hourglass, with a high percentage of people at both its young base and old peak. Residents have a lower median income than average for the Auckland region, so community issues are important. However, the west is known for its community cohesiveness, an important asset for the area.

More recently the population has continued to grow at a faster rate than the rest of Auckland. That growth looks set to continue, with the development of Westgate as a new metropolitan centre, and the redevelopment of Henderson to take advantage of its proximity to public transport.

Local Board Plan outcomes

The Henderson-Massey Local Board Plan 2017 sets out the aspirations the local board has for the area. The outcomes in the Henderson-Massey Local Board Plan are:

Outcome 1: A network of vibrant and loved urban neighbourhoods

Our town and neighbourhood centres are the thriving hearts of our community.

Outcome 2: A thriving local economy that supports quality of life

We want to bring vitality and economic opportunity back to our town centres.

Outcome 3: Communities know each other and work together on common interests

We have thriving communities that are connected, healthy, resilient and inclusive.

Outcome 4: Community facilities are vibrant and welcoming places at the heart of our communities

These facilities provide spaces where people can connect, socialise, learn and participate in social, cultural, art and recreational activities.

Outcome 5: It is easy to get around without a car

People have smart, active public transport options across west Auckland and beyond.

Outcome 6: Natural spaces are valued and restored

Our waterways, biodiversity and indigenous flora and fauna are protected, and we work to reduce waste.

The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2018/2019 financial year. In addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

Working with Māori

Delivering on Auckland Council's commitment to Māori at a local level is a priority for local boards.

As an integral part of meeting its responsibilities under Te Tiriti o Waitangi, the council is committed to enabling and supporting mana whenua and mataawaka aspirations and providing opportunities for Māori to contribute to the future well-being of Auckland. To formalise this commitment, the council has affirmed the Māori Responsiveness Framework to help the Auckland Council family implement its responsibilities.

The Māori Responsiveness Framework sets out two key areas - understanding the rights and interests of Māori and acting on the needs and aspirations of Māori.

The Henderson-Massey Local Board has four initiatives specifically focused on partnering with Māori:

1. Working with mana whenua as kaitiaki on a Pā Harakeke environmental project. Various sites in the Henderson-Massey area have been selected in collaboration with mana whenua.
2. Partnering with Te Whanau o Waipareira on a rangatahi empowerment programme "Nga Kawa o Tangaroa Tikanga" that uses developing water skills, including kaimoana gathering, as a way to reconnect rangatahi to their culture and families.
3. Supporting Te Whanau o Waipareira with Waitangi Day celebrations at Hoani Waititi Marae.
4. Supporting 'Māori Enterprise', a programme designed in partnership with Māori, identifying opportunities for young Māori in the existing economy. The programme will be designed in partnership with Māori and will focus on developing confidence, creativity and entrepreneurial thinking.

Among initiatives that are not directly focused on Māori outcomes but help address issues specific to Māori, the Youth Connections youth employment programme will contribute to raising Māori youth employment figures.

In June 2017 the local board commissioned a piece of research to assist in understanding views of West Auckland Māori and how the relationship between local boards and Māori could be improved. Henderson-Massey Local Board will now work on putting the findings of the 'Toitū Waitākere' report into action.

Henderson-Massey Local Board Agreement 2018/2019

Priorities by activity area

Auckland Council's 2018/2019 funding priorities for local activities which contribute to key community outcomes in the Henderson-Massey local board area are set out below under each local activity.

Levels of service, performance measures and targets are also set out below under each local activity. Note that some of the descriptions of our levels of service, performance measures and targets have changed from how they are described in the 2017/2018 local board agreements. This is to better explain our local activities and to align the descriptions to those used in other strategic plans. Our actual levels of service (the activities that we as a Council perform in each local board area) have not changed.

Local Community Services

Local community services is a broad activity area, which includes:

- Supporting local arts, culture, events and sport and recreation
- Providing grants and partnering with local organisations to deliver community services
- Maintaining facilities, including local parks, libraries and halls.

Our annual budget to deliver these activities includes operating costs of \$21.8 million and capital investment of \$20.4 million.

The key initiatives we have planned for 2018/2019 include:

- Developing a Henderson-Massey wide 'connections' plan to identify alternative street routes, park paths and trails, and prioritise investment areas for improving opportunities to get around without a car
- Increase capacity for youth to participate and influence community outcomes by developing a rangatahi leadership programme
- Support community-led place-making in Pomaria/Lincoln North and Massey, and activate places and connections for older people across Henderson-Massey
- Review the operational model for Kelston Community Centre to identify the opportunities presented by the renewal of this facility.

The local community services and key initiatives outlined above contribute towards achieving the following outcomes in the Henderson-Massey Local Board Plan:

- Outcome 1: A network of vibrant and loved urban neighbourhoods
- Outcome 3: Communities know each other and work together on common interests
- Outcome 4: Community facilities are vibrant and welcoming places at the heart of our communities.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan	LTP
			Target 2017/18	Target 2018/19
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life	The number of internet session at libraries (unique sessions over public computing or public WIFI networks) (million)	0.58	0.65	0.65
	The number of visits to library facilities (million)	0.81	0.81	0.78
	Percentage of customers satisfied with the quality of library service delivery	80%	79%	85%
We fund, enable and deliver community events and experiences that enhance identity and connect people	The percentage of attendees satisfied with a nominated local community event	N/A	New measure	70%
	The number of attendees at Council-led community events	N/A	New measure	12,300
We fund, enable and deliver arts and culture experiences that enhance identity and connect people	The percentage of arts and culture programmes, grants and activities that are community led	N/A	New measure	85%
Utilising the Empowered Communities Approach we support Aucklanders to create thriving, connected and inclusive communities	The percentage of Empowered Communities activities that are community led	N/A	New measure	35%
	The percentage of Empowered Communities activities that build capacity and capability	N/A	New measure	30%
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities	Percentage of Aucklanders that feel their local town centre is safe	Day: 67%	Day: 82%	Day: 67%
		Night: 18%	Night: 26%	Night: 18%
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection	The number of participants in activities at art facilities, community centres and hire venues	N/A	New measure	571,644
	The percentage of art facilities, community centres and hire venues network that is community led	N/A	New measure	71%
We provide recreation programmes, opportunities and facilities to get Aucklanders more	The percentage of park visitors who are satisfied with the overall quality of sportsfields	71%	75%	71%

Level of service	Performance measure	Actual 2016/17	Annual Plan	LTP
			Target 2017/18	Target 2018/19
active, more often	The customers' Net Promoter Score for Pool and Leisure Centres	15	15	15
We provide safe and accessible parks, reserves and beaches	The percentage of users who are satisfied with the overall quality of local parks	64%	75%	64%
	The percentage of residents who visited a local park in the last 12 months	84%	85%	84%
We showcase Auckland's Māori identity and vibrant Māori culture	The percentage of local programmes, grants and activities that respond to Māori aspirations	N/A	New measure	10.5%

Local Planning and Development

This group of activities covers improvements to town centres, the local street environment as well as local environment and heritage protection. These activities also include working with business and community associations to improve local economic development and employment initiatives.

Our annual budget to deliver these activities includes operating costs of \$758,000 and capital investment of \$1.8 million.

The key initiatives we have planned for 2018/2019 include:

- Developing a heritage plan and refreshing the Henderson heritage trail to express local Māori history
- Preparing an urban design plan for Te Atatu South in collaboration with the 'Heart of Te Atatu South' community group, particularly to enhance the area around the community centre and local parks.

The local planning and development activity, including the key initiatives outlined above contribute towards achieving the following outcome/s in the Henderson-Massey Local Board Plan:

- Outcome 1: A network of vibrant and loved urban neighbourhoods
- Outcome 4: Community facilities are vibrant and welcoming places at the heart of our communities.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan	LTP
			Target 2017/18	Target 2018/19
We help attract investment, businesses and a skilled workforce to Auckland	The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	100%	100%	100%

Local Environmental Management

Local boards work in partnership with local communities and iwi to deliver projects and programmes to improve local environments. Our focus is on indigenous biodiversity, healthy waterways and sustainable living.

These activities include stream restoration, waste minimisation programmes, supporting environmental volunteers and partnering with schools to provide a range of environmental initiatives.

Our annual operating budget to deliver these activities is \$241,000.

The key initiatives we have planned for 2018/2019 include:

- Fund a co-ordinator as part of the North-West Wildlink Assistance Programme to increase capacity and interest within the community to achieve Pest Free Te Atatū
- In collaboration with Panuku Development Auckland “Unlock Henderson”, operate a temporary bike hub at Auckland Council’s Henderson site, and identify a location and community partners for a future permanent repair centre for second-hand bikes in the Board area.

The local environmental management activity and key initiatives outlined above contribute towards achieving the following outcomes in the Henderson-Massey Local Board Plan:

- Outcome 1: A network of vibrant and loved urban neighbourhoods
- Outcome 6: Natural spaces are valued and restored.

Levels of Service

We measure our performance against the following measures for each local activity.

Level of service	Performance measure	Actual 2016/17	Annual Plan Target 2017/18	LTP Target 2018/19
We manage Auckland's natural environment	The proportion of local programmes that deliver intended environmental actions and/or outcomes	100%	90%	90%

Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities, and make decisions on local activities. This support includes providing strategic advice, leadership of the preparation of Local Board Plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2018-2028 which determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2018/2019.

Our annual operating budget to deliver these activities is \$983,000.

Local Funding

Auckland Council has a shared governance model for making decisions on local activities. Under the Local Board Funding Policy adopted in August 2014, funding is allocated to local boards to deliver local services, through the following methods:

1. **Asset based services** - the governing body allocates funds to deliver local activities based on decisions about region-wide service levels. This includes allocation of funds for local asset based services, such as building a new swimming pool or library.
2. **Locally driven initiatives** – an allocation is based on a formula applied to each local board, with the exception of Great Barrier and Waiheke Local Boards who agree funding requirements with the governing body on an annual basis. This includes both operational and capital funds.
3. **Governance services** – an allocation is based on the number of elected members and associated administrative costs for each local board.

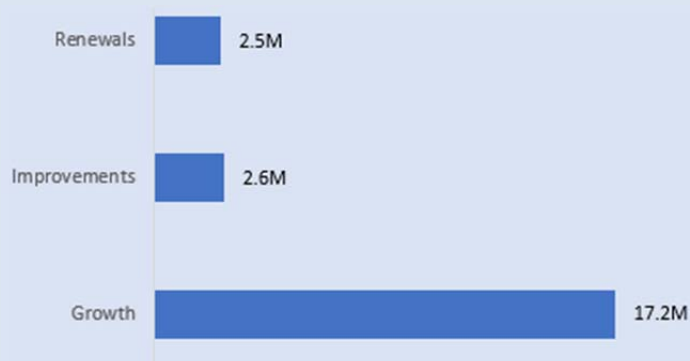
Funding priorities for local activities

Capital spend

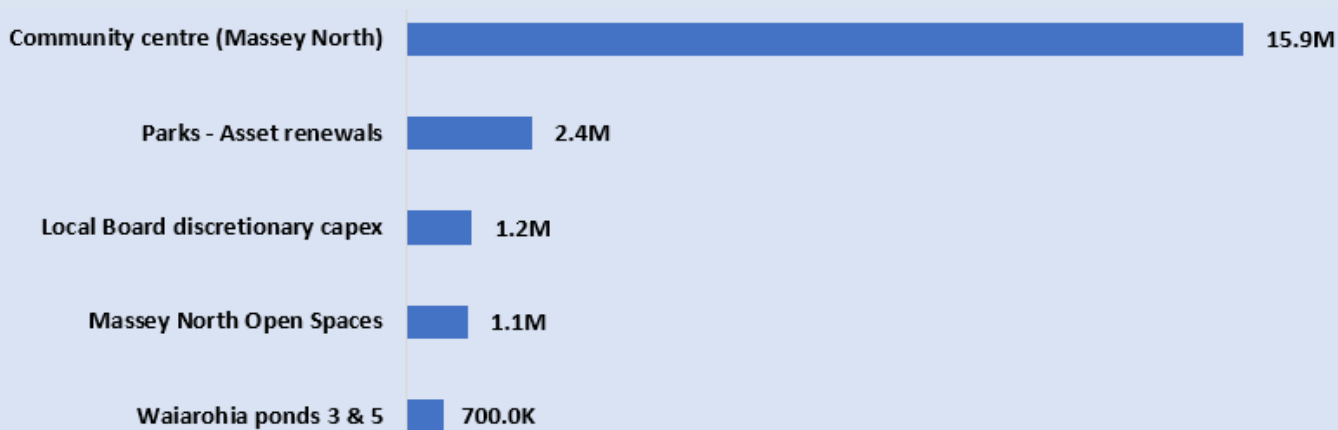
By activity area



By category

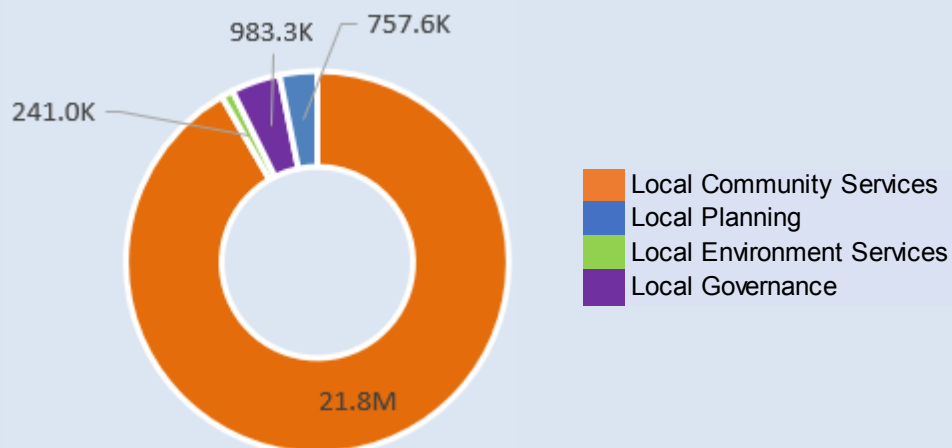


Key projects



Operating spend

By activity area



Funding Impact Statement

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2018 to 30 June 2019 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

\$000	Annual Plan 2017/18	Annual Plan 2018/19
Financial year ending 30 June		
Sources of operating funding:		
General rates, UAGCs, rates penalties	20,942	21,939
Targeted rates	93	89
Subsidies and grants for operating purposes	156	67
Fees and charges	5,294	5,502
Local authorities fuel tax, fines, infringement fees and other receipts	89	265
Total operating funding	26,573	27,862
Applications of operating funding:		
Payment to staff and suppliers	19,355	21,955
Finance costs	3,866	1,598
Internal charges and overheads applied	3,723	4,058
Other operating funding applications	0	0
Total applications of operating funding	26,944	27,611
Surplus (deficit) of operating funding	(370)	251
Sources of capital funding:		
Subsidies and grants for capital expenditure	0	0
Development and financial contributions*	0	0
Increase (decrease) in debt	37,757	22,022
Gross proceeds from sale of assets	0	0
Lump sum contributions	0	0
Other dedicated capital funding	0	0
Total sources of capital funding	37,757	22,022
Application of capital funding:		
Capital expenditure:		
- to meet additional demand	30,316	17,205
- to improve the level of service	1,924	2,604
- to replace existing assets	5,147	2,465
Increase (decrease) in reserves	0	0
Increase (decrease) in investments	0	0
Total applications of capital funding	37,387	22,273
Surplus (deficit) of capital funding	370	(251)
Funding balance	0	0

Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for in this 10-year Budget, but recognise the value it will add to the local community.

Key advocacy areas for this local board include:

Initiative	Description	Advocating to
A pool in the north-west (key advocacy project)	Continue advocating for prioritising construction of a pool for the north-west area, including the purchase of land to prepare for the pool and future sports fields and local community facilities.	Governing Body
Develop the “Western Initiative”	<p>Advocating to support resourcing and development of the proposal from the Southern Initiative:</p> <ul style="list-style-type: none"> To establish a place-based initiative and team in West Auckland to stimulate and enable community and social innovation in response to the number of social and economic challenges the area faces. <p>Noting the strong alignment between the board plan and ongoing advocacy by Henderson-Massey Local Board members and ward councillors for a joined-up project to respond to community needs.</p>	Governing Body
Revitalising Henderson	Advocating to build on investment in Henderson, particularly as change will occur after the delivery of the Unlock Henderson project, along with proposed transport projects, which will attract more people to live in Henderson.	Governing Body and Panuku Development Auckland
Funding for Te Whau pathway project	Advocate for funding for the Te Whau pathway to be allocated in the Auckland Transport capital programme, and for Council to continue to support and resource the project.	Governing Body and Auckland Transport
Northwest dedicated rapid transit corridor to service rapidly growing population	Advocate for construction to start immediately on the proposed northwest dedicated rapid transit corridor, including light rail to Kumeu and further staged to Helensville.	Governing Body and Auckland Transport

Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.



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The board can be contacted at the address below:

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For general enquiries, assistance and information, phone 09 301 0101 any time or visit www.aucklandcouncil.govt.nz

Local board meetings, agendas and minutes are available on the Auckland Council website: www.aucklandcouncil.govt.nz > About council > Meetings and agendas

